

# CONCUR 101 TRAINING

## WELCOME EAGLES!!!



## Travel Contacts

During business hours: K'Leeh Holt at 903-223-3112

Please only call after-hours for hotel and/or rental car travel card declines. All other declines will be addressed the following business day.

## How to Order a Travel Credit Card

Fill out the CBT Travel Card Application found on our website...

http://tamut.edu/About/Administration/travel/index.html

Please ensure your supervisor signs the application

Complete the Acknowledgement form at the end of the Travel Guidelines PowerPoint

Send original application and Acknowledgement Form to the Travel Office

## What is CONCUR?

Concur integrates pre-trip approval and expense reporting with a complete travel booking solution.

This comprehensive Web-based service provides all of the tools users need to book travel as well as create and submit expense reports.

Managers use the service to review and approve expense reports.

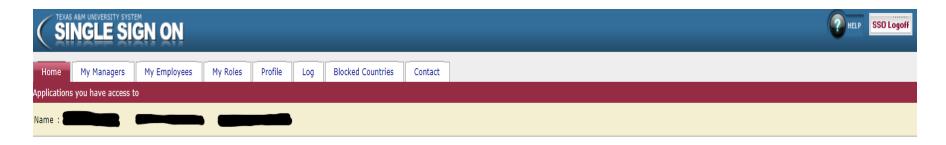
Back-office employees use the service to produce audit reports, ensure compliance, and deliver business intelligence to help your company reduce its costs.

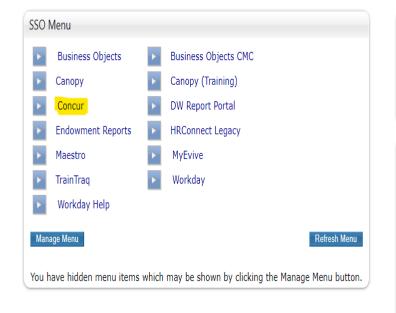
## How to log on to Concur:

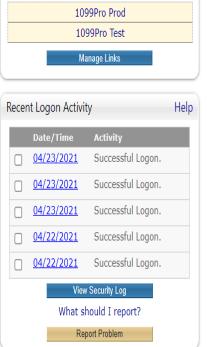
https://sso.tamus.edu

Login to HR Connect (Single Sign On) using UIN and current password

Select Concur







My Links

## First Things First..... Setting Up a Traveler's Profile

Select Profile Tab

Select "Personal Information"

Verify pre-loaded content

Complete remaining requirements and preferences

Designate Assistants and Travel Arrangers, if applicable

Designate Expense Delegates, if applicable

Add credit card information

Note: Required fields are denoted in red.

# Adding Assistants/Travel Arrangers and Expense Delegates

## TO SETUP ASSISTANT/TRAVEL ARRANGERS:

Select Profile Tab.

Select "Assistant/Travel Arrangers" under the "Travel Settings" header on the left-hand column.

Click on "Add an Assistant"

Type in the delegates UIN #

Select "Can book travel for me" and "Is my primary travel assistant" if applicable

#### TO SETUP EXPENSE DELEGATES:

Select Profile Tab

Select "Expense Delegates" under the "Expense Settings" header on the left-hand column.

Click on "Add"

Type in the delegates UIN #

Check mark "can prepare" and "receive emails"

Select "Save"

#### Your Information

Personal Information

Company Information

Contact Information

**Email Addresses** 

**Emergency Contact** 

Credit Cards

#### Travel Settings

Travel Preferences

International Travel

Frequent-Traveler Programs

Assistants/Arrangers



Request Information

Request Delegates

Request Preferences

Request Approvers

Favorite Attendees

#### Expense Settings

Expense Information

Expense Delegates

Expense Preferences

Expense Approvers

- Approximately approximately

Company Car

Favorite Attendees

### Profile Options

Select one of the following to customize your user profile.

#### Personal Information

Your home address and emergency contact information.

#### **Company Information**

Your company name and business address or your remote location address

#### **Credit Card Information**

You can store your credit card information here so you don't have to re-enter it each time you purchase an item or service.

#### E-Receipt Activation

Enable e-receipts to automatically receive electronic receipts from participating vendors.

#### **Travel Vacation Reassignment**

Going to be out of the office? Configure your backup travel manager.

#### Request Preferences

Select the options that define when you receive email notifications. Prompts are pages that appear when you select a certain action, such as Submit or Print.

#### Company Car

Company Car

#### System Settings

Which time zone are you in? Do you prefer to use a 12 or 24-hour clock? When does your workday start/end?

#### Contact Information

How can we contact you about your travel arrangements?

#### Setup Travel Assistants

You can allow other people within your companies to book trips and enter expenses for you.

#### **Travel Profile Options**

Carrier, Hotel, Rental Car and other travel-related preferences.

#### **Expense Delegates**

Delegates are employees who are allowed to perform work on behalf of other employees.

#### **Expense Preferences**

Select the options that define when you receive email notifications. Prompts are pages that appear when you select a certain action, such as Submit or Print.

#### Mobile Registration

Set up access to Concur on your mobile device

## Customizing Home Page

To customize additional user settings, select "System Settings"

Select "Other Preferences"

Click on Home Page down arrow

Select "My Concur"

Home page allows you to see all your Concur activities on one page

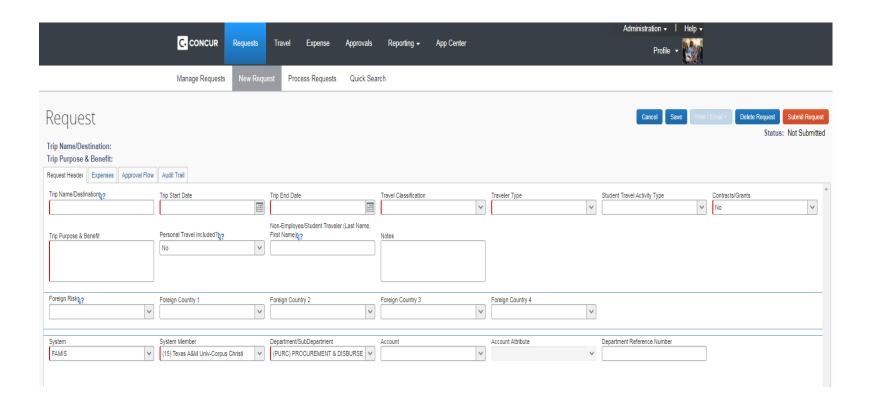
You may move these windows and place them in any order you prefer

To add mobile access via apps for iPhones, Blackberries, and Android devices, select "Mobile Registration" under the "Other Settings" header on the left-hand column.

# Creating the Travel Request (TR):

Under the "Request" tab, select "New Request," complete the request details, and then select "Save."

## Travel Request Screen



## **Entering Trip Information**

Add Trip/Destination field should include the <a href="City & State">City & State</a>

Fill in trip start and end date (manual or calendar)

Fill in purpose and benefit to the University

Select the travel classification

Select the traveler type

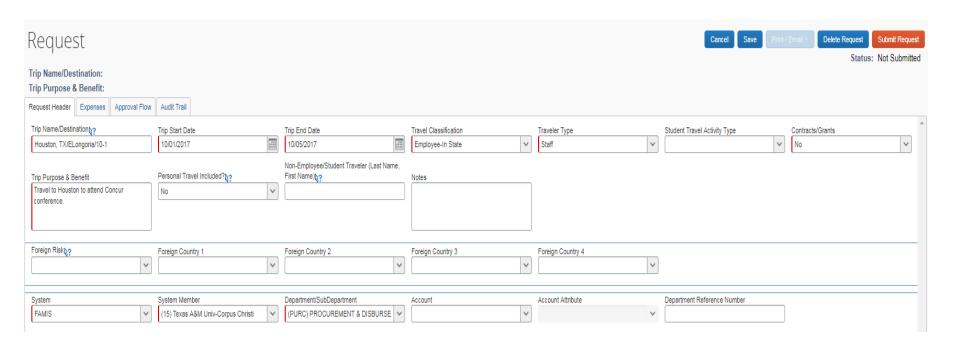
Denote personal travel – "Yes or No"

Add notes to supervisor or auditors

System Member is "22"

Department/SubDepartment

Account & Account Attributes



## Selecting an Account Number

Do not change the System Member number. It will always default to our system number "22".

When selecting an account number click in the box labeled account and a drop down box will appear. Type the department for the account being used, list of account numbers will appear where you can pick your account number here.

If you are not sure of your department number, you may ask your Admin.

# Traveler Classification and Type

When adding traveler classification and type, make sure the correct options are being used.

Commonly Used Classifications/Types:

- Employee-In State/Faculty or Staff
- Employee-Out of State/Faculty or Staff
- Student-Domestic Travel/Faculty with students or Staff with students (used when traveling w/students)
- Prospective Employee-Domestic/Non-employee
- Prospective Student/Staff (used for Recruiting trips)

If you are creating a TR for a traveler who is a prospective employee or guest traveler, a <u>W-9 form</u> needs to be filled out and sent to Accounts Payable. Please note on the W-9 that the traveler needs to be added in Concur.

<u>Personal Travel</u>: Please denote if the traveler is going to have any personal travel while on their trip. Select "Yes" or "No".

<u>Notes:</u> This section is reserved for any extra information you will need to explain about the trip. Here is where you can add notes regarding students and/or for multiple traveler approval. Any notes that will help put trips together or offer any type of explanations.

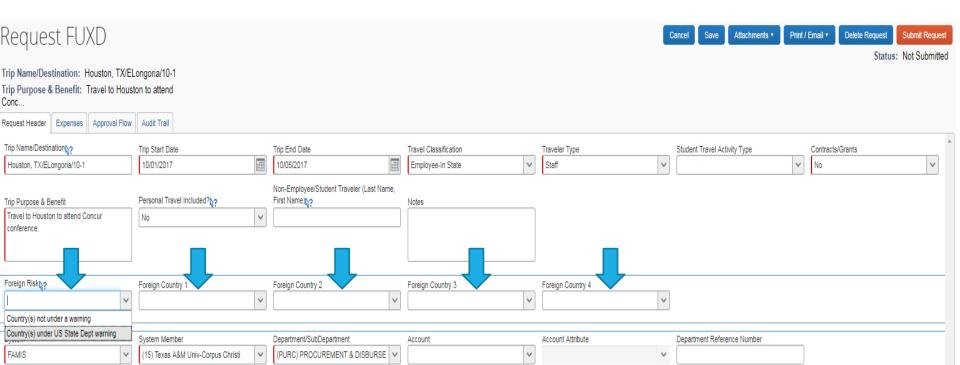
<u>Department Reference Number</u>. This field may be used by department. It is not mandatory.

<u>Contracts:</u> This field will be defaulted as "No" even if you do have a contract or grant. You will need to change to "Yes" if using grant funds (4xxxxx accounts).

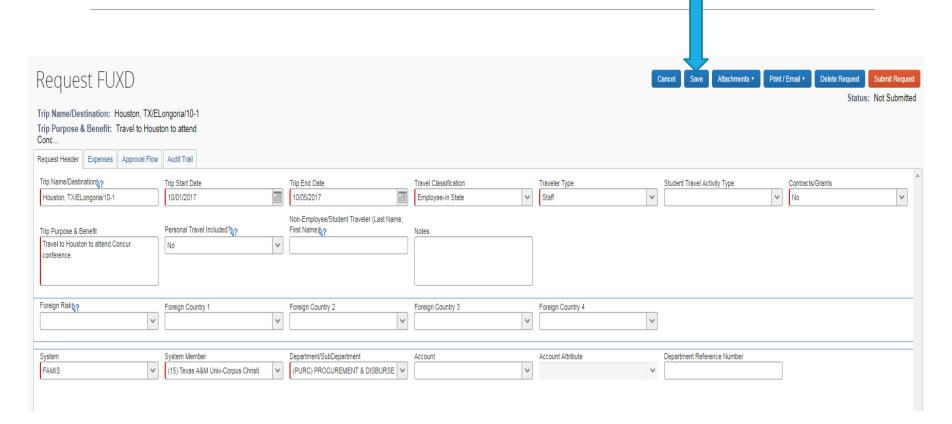
# Foreign Risk Acknowledgment and Foreign Country 1, 2, 3, 4

Click "Foreign Risk Acknowledgment" box and select "Country(s) not under a warning" or "Country(s) under US State Dept warning".

Foreign Country 1,2,3 and 4: "Foreign 1" – select the first country; "Foreign 2, 3, 4" – select the second, third or fourth countries (if applicable) where traveler will visit.



Once you have filled out all the required fields hit Save



## Encumbering your Expenses

Select "New Expense"

Choose the expense you would like to add to your TR.

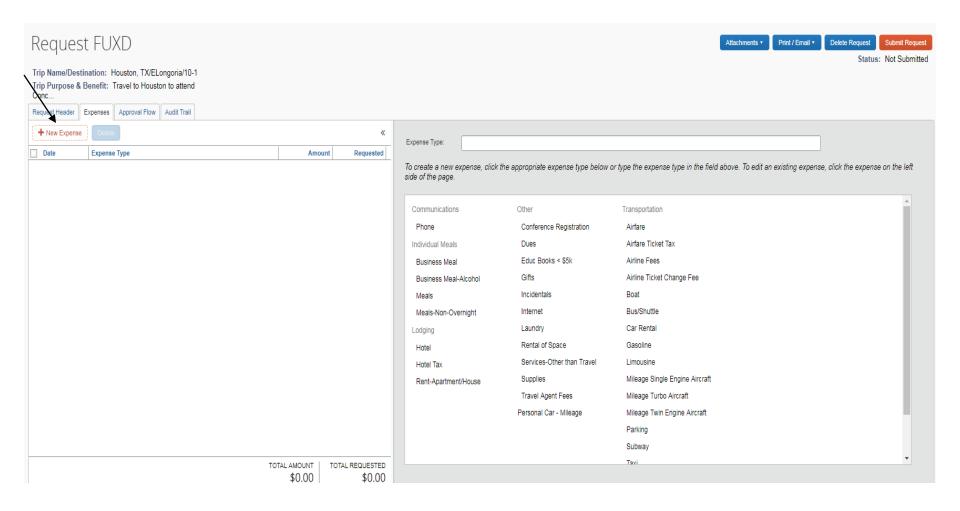
Type in the amount you are requesting for each entry.

Make sure the account number is correct. You may encumber a different account for each expense up to 4 accounts including the account listed on the Request Header by using the Allocate button.

Add any notes and/or higher lodging rate requested for your hotel expense.

When selecting lodging and meals please make sure you include the General Services Administration (GSA) per diem rates. They can be found on <a href="https://www.gsa.gov">www.gsa.gov</a>.

### **Encumber your Expenses**

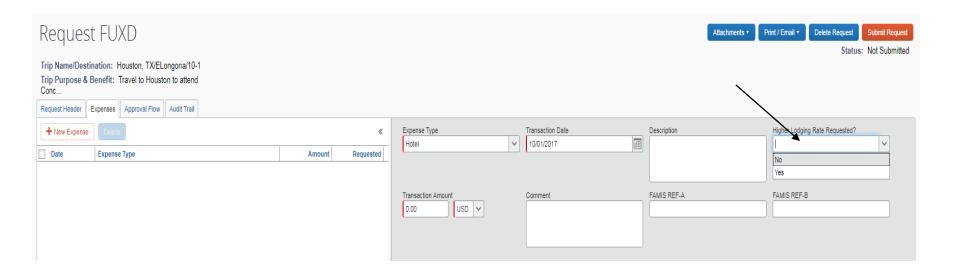


## Higher Lodging

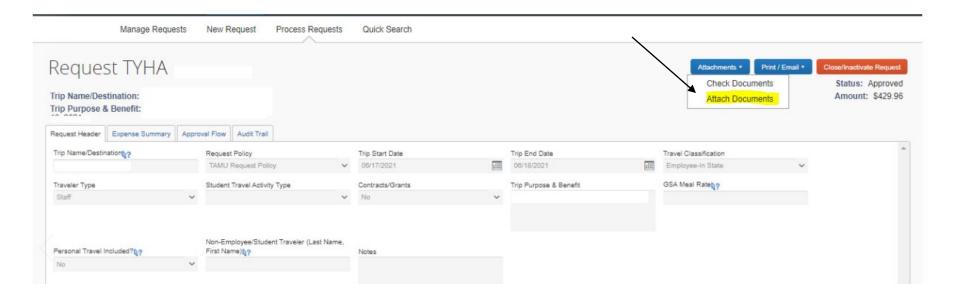
If requesting a higher lodging rate, please choose Yes or No in the Higher Lodging Rate Requested box.

A higher lodging rate is sometimes needed if the GSA per diem rate is not available, or the hotel of the conference site has a specific rate that is higher than the standard rate.

### **Higher Lodging Requested Here**



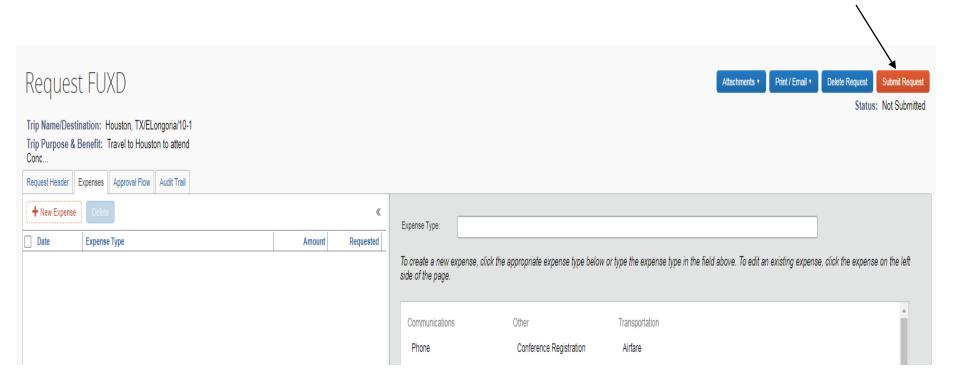
### **Attach Documents to your Request**



## Submitting the request...

Once you have requested all your expenses for the trip, they will appear on the left side of you TR.

You will then click on the "Submit Request" tab. This will send the request to your supervisor to approve.



## How to read your TR...

There are different ways to read your Travel request:

Click on the "Requests" tab and all "Active Requests" will come up. Choose the one you want to look at.

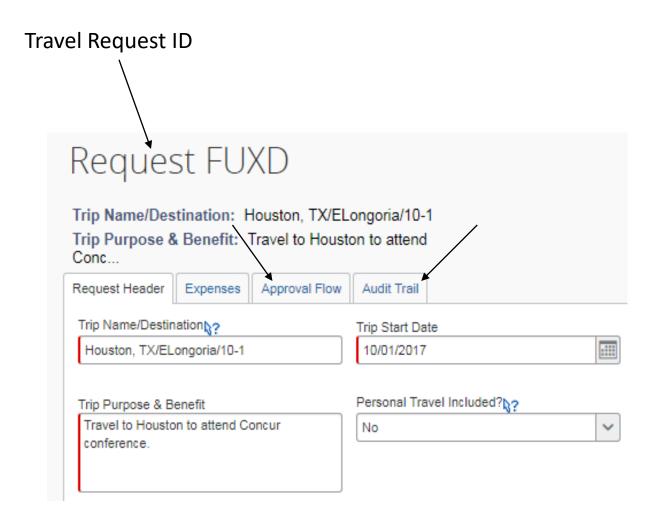
• This will show you the basic information of your TR. It will also show you the "Request ID" assigned to your request.

Click on "Audit Trail",

This will tell you who has touched your document.

Click "Approval Flow"

This will show the status of your TR and who's box it is sitting in.



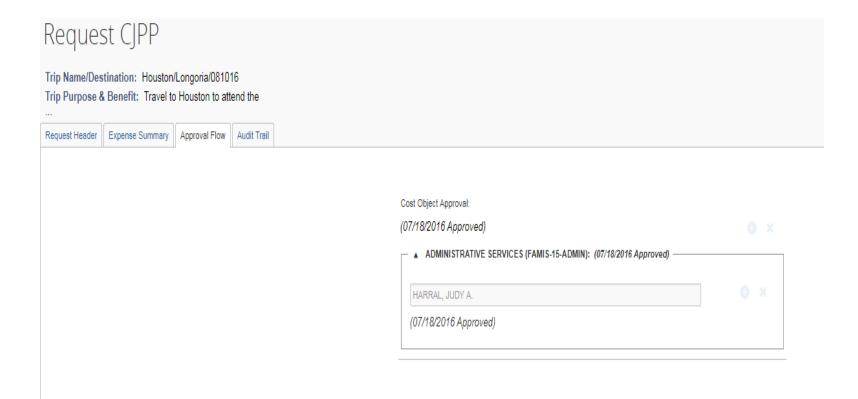
### **Audit Trail View**

## Request CJPP Trip Name/Destination: House

Trip Name/Destination: Houston/Longoria/081016
Trip Purpose & Benefit: Travel to Houston to attend the

Request Header Expe	ense Summary	Approval Flow	Audit Trail		
Request Level	-				
Date/Time Updated By		Action		Description	
07/12/2016 03:24 PM LONGORIA, ELIZABETH		Confirmation Agreement Acceptance		FAMIS Request Submit Confirmation	
07/12/2016 03:24 PM	2016 03:24 PM LONGORIA, ELIZABETH		Approval Status Change		Status changed from Not Submitted to Submitted Comment:
07/12/2016 03:24 PM LONGORIA, ELIZABETH		Approval Status Change		Status changed from Submitted to Submitted & Pending Approval Comment:	
07/12/2016 03:24 PM System, Concur		Approval Status Change		Status changed from Submitted & Pending Approval to Auto Approve Comment:	
07/18/2016 09:02 AM HARRAL, JUDY		Approval Status Change		Status changed from Pending Cost Object Approval to Approved Comment:	
07/18/2016 09:02 AM	AM System, Concur		Approval Status Change		Status changed from Submitted & Pending Approval to Auto Approve Comment:
07/18/2016 09:02 AM	02 AM System, Concur		Approval Status Change		Status changed from Submitted & Pending Approval to Auto Approve Comment:
07/18/2016 09:02 AM	/18/2016 09:02 AM System, Concur		Approval Status Change		Status changed from Submitted & Pending Approval to Auto Approve Comment:
07/18/2016 09:02 AM System, Concur		Approval Status Change		Status changed from Submitted & Pending Approval to Auto Approve Comment:	
07/18/2016 09:02 AM System, Concur		Approval Status Change		Status changed from Submitted & Pending Approval to Auto Approve Comment:	
07/18/2016 09:02 AM	M System, Concur		Approval Statu	s Change	Status changed from Submitted & Pending Approval to Auto Approve Comment:
07/18/2016 09:02 AM	09:02 AM System, Concur		Approval Statu	s Change	Status changed from Submitted & Pending Approval to Auto Approve Comment:
12/10/2016 06:27 AM	/2016 06:27 AM System, Concur		Close/Inactivat	e Status Change	Request was closed/inactivated

### **Approval Flow**



## Booking Hotels, Flights and Car Rentals

Once trip is approved in Concur, traveler may:

Book local and international flights

Make car rental reservations

Reserve hotels

Using our contracted Concur travel agent, Corporate Travel Planners is recommended. Once all reservations are complete, traveler is ready to go on trip.

Using Expedia, Travelocity, and other online booking agents is highly discouraged.

## Corporate Travel Planners

Will provide and deliver comprehensive, client specific travel management services faster and cheaper

Online booking fees will be included with total amount charged to credit card

For Group travel it is recommended you utilize Corporate Travel Planners, fees will apply.

Corporate Travel Planners is the only State Contract travel agency we can use.

# Now you have come back from your trip......What to do next?

Once you have returned from your trip you will create an expense report to reconcile your charges and be reimbursed for any out-ofpocket expenses.

Log on to SSO, select Concur, and select the Request tab

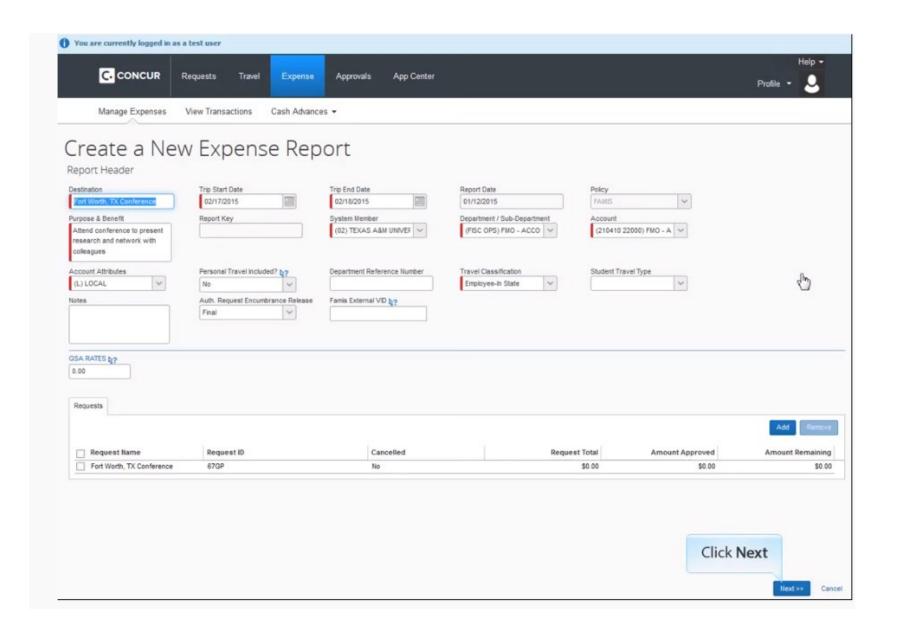
Locate approved request then click "Expense" under the "Action" column.

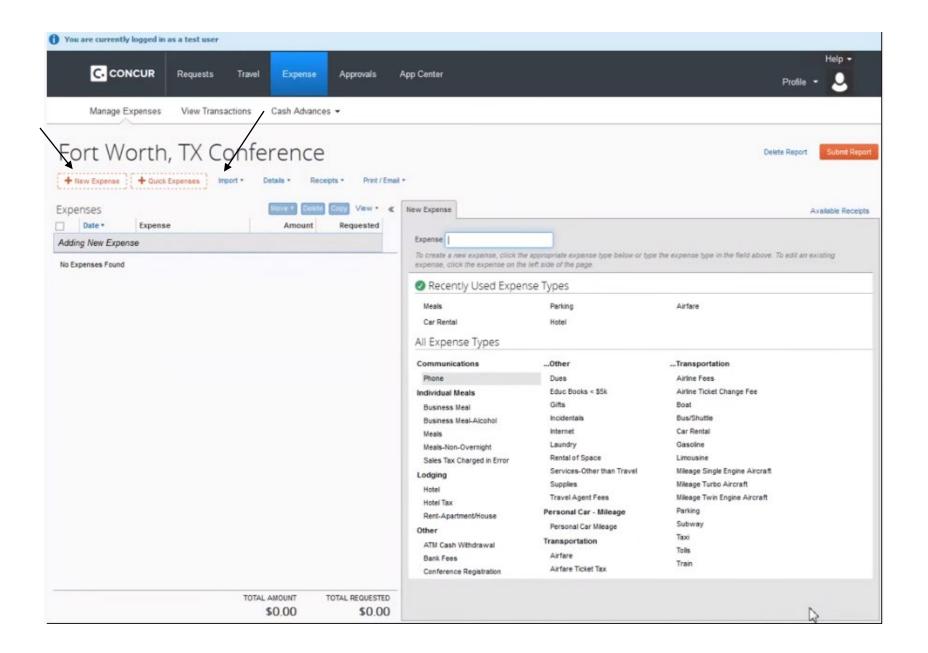
The Expense Report Header is displayed with the Travel Request attached.

Type in the correct account number.

Once you verify the information on the header, click "Next".

The Expense Report Summary is displayed. Click "Import" add Citibank charges. Click "New Expense" to add out-of-pocket expenses.





# Credit Card Charges and Expenses

Once your charges and expenses appear on report you will need to assign the expense type to each expense. If "undefined" is showing, that indicates Concur does not know what the expense type is, so you need to tell it.

Click on the line item to complete transaction details and make sure that the orange circle with a credit card in the middle is showing. This indicates you used your travel card. It looks like this:

Line items can also be itemized and/or allocated to a different account

Attach receipt if required

Save (you may also save as you enter data)

## Allocating Charges & Expenses

If line item needs to be expensed to a different account number...

Click on line item

Select allocate (located on lower right side of screen)

New window appears

Select account number

Allocate by amount or percentage

Click Save and Done

# Claiming your Out-of-Pocket Expenses...

Click on New Expense

Select the expense you are claiming

Fill out all required fields denoted in red

If claiming hotel, you need to itemize your expenses

Click on hotel; select itemize.

On Payment Type choose "Out of Pocket"

Choose your expense type; Fill in the required fields; and select "Save Itemizations".

The expense will populate to the left of the screen with the expense type and itemized amount(s).

The total itemization must balance to the amount being claimed.

# If claiming mileage...

The maximum state mileage reimbursement rate for travel by state employees in a personal vehicle is adjusted each calendar year.

This rate is consistent with the Internal Revenue Service's standard mileage rate. For more information, see <u>State Mileage Reimbursement</u> <u>Rate (FPP S.005)</u>, <u>Transportation: Mileage in a Personal Vehicle</u> in Textravel.

### How to upload a receipt...

### ATTACHING A RECEIPT TO THE EXPENSE LINE.

Scan receipt(s)

Save receipt(s) to desktop

Select "Attach Receipt"

Box pops up

Select "Browse"

Find receipt on desktop

Click "Attach"

Receipt is attached

# ATTACHING A DOCUMENT(S) AND/OR RECEIPT(S) TO EXPENSE REPORT.

Scan receipt(s)

Save document(s)/receipt(s) to desktop

Select "Receipts" tab

Select "Attach Receipt Images"

Box pops up

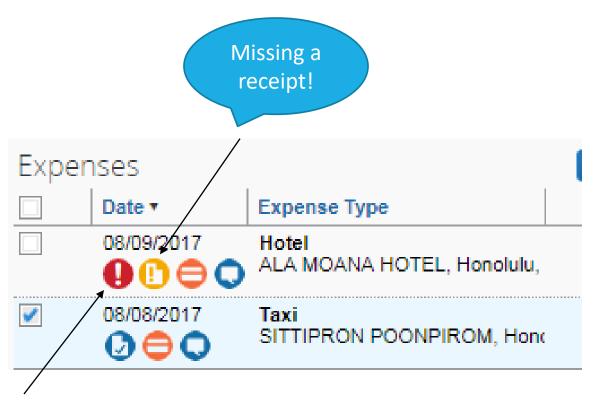
Select "Browse"

Find receipt(s) on desktop

Click on "Upload"

Verify box shows "Attached"

Select "Close"



The red circle with the exclamation mark indicates a hard warning and will not allow you to submit this report until the error has been corrected.

### Houston/Longoria/081116 Copy Report Summary Details ▼ Receipts ▼ Print / Email ▼ Expenses View ▼ 《 Expense Receipt Image Available Receipts Date ▼ Expense Type Amount Approved Transaction Date Number of days the vehicle was rented Business Purpose Expense Type Vendor Car Rental ENTERPRISE RENT-A-CAR, Corpus 08/12/2016 \$77.48 \$77.48 ~ Car Rental 08/12/2016 Enterprise **(**) > 08/11/2016 \$145.41 \$145.41 Payment Type Vendor Name City Amount Personal Expense (do not reimburse) HOTEL INDIGO, Houston, Texas ENTERPRISE RENT-A-CAR Corpus Christi, Texas Corporate Card Agency Liability USD 🗸 08/11/2016 \$26.00 \$26.00 Travel Classification Clearing Account FAMIS REF-A Approved Amount FAMIS REF-B SHELL OIL 10003382008, El Campo 77.48 Employee-In State 15-000390 08/11/2016 \$23.78 \$23.78 SHELL OIL 10003382008, El Campo \*TAM-Custom 06-Citi Corp Id 08/11/2016 \$5.90 \$5.90 Meals MARRIOTT JW HOUSTON F&, Hous $\ominus$ 08/11/2016 Parking MARRIOTT JW HOUST PARK, Hous \$18.40 \$18.40 $\ominus \bigcirc$ Attendees: 0 | Attendee Total: \$0.00 | Remaining: \$77.48 Attendees 08/10/2016 \$12.31 \$12.31 SHELL OIL 10003382008, El Campo 08/10/2016 \$28.19 \$28.19 Attendee Name Attendee Title Company Attendee Type Amount MAGGIANOS HOUSTON, Houston,

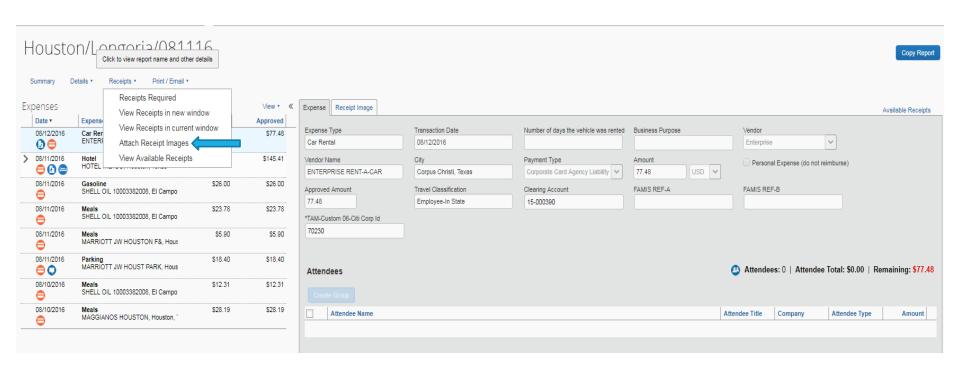
Attach Receipt

TOTAL AMOUNT

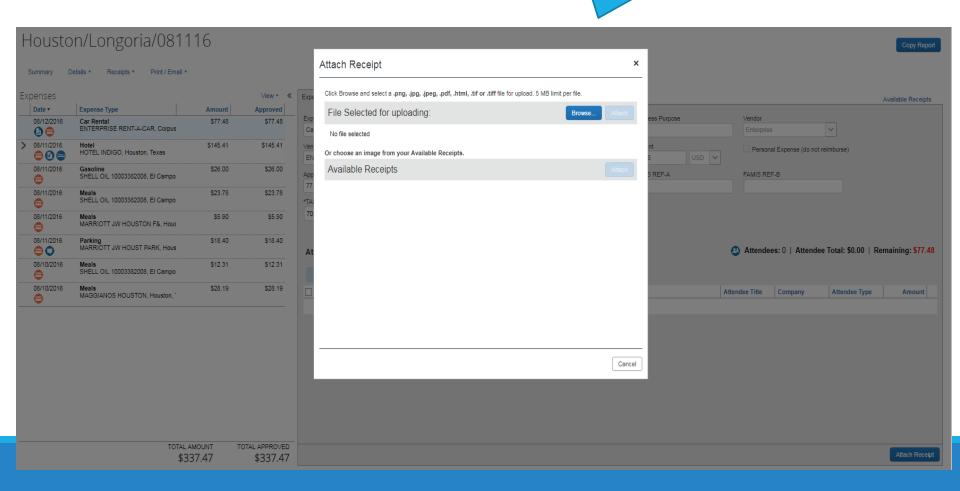
\$337.47

TOTAL APPROVED

\$337.47



Click on "Browse", search for receipt(s) select "Attach", "Upload" and then "Close"



## How to view your receipts.....

Select the "Receipts Tab"

Click on "View Receipts in New Window".

Your receipts will pop up in a PDF screen.

### Houston/Longoria/081116 Copy Report Summary Details ▼ Receipts ▼ Print / Email ▼ Receipts Required Expenses View ▼ Expense Receipt Image Available Receipts View Receipts in new window Date ▼ Expens Approved View Receipts in current window Expense Type Transaction Date Number of days the vehicle was rented Business Purpose Vendor 08/12/2016 Car Rer \$77.48 08/12/2016 Enterprise ~ **3** 🖨 Attach Receipt Images Car Rental > 08/11/2016 View Available Receipts Hotel \$145.41 Vendor Name City Payment Type Amount Personal Expense (do not reimburse) ENTERPRISE RENT-A-CAR Corpus Christi, Texas Corporate Card Agency Liability V USD 🗸 77.48 08/11/2016 \$26.00 \$26.00 Approved Amount Travel Classification Clearing Account FAMIS REF-A FAMIS REF-B SHELL OIL 10003382008, El Campo Employee-In State 15-000390 08/11/2016 \$23.78 \$23.78 SHELL OIL 10003382008, El Campo $\Theta$ \*TAM-Custom 06-Citi Corp Id 08/11/2016 \$5.90 \$5.90 MARRIOTT JW HOUSTON F&, Hous 08/11/2016 \$18.40 \$18.40 MARRIOTT JW HOUST PARK, Hous $\Theta$ Attendees: 0 | Attendee Total: \$0.00 | Remaining: \$77.48 Attendees 08/10/2016 \$12.31 \$12.31 SHELL OIL 10003382008, El Campo 08/10/2016 \$28.19 \$28.19 Attendee Name Attendee Title Company Attendee Type Amount MAGGIANOS HOUSTON, Houston, 1 $\Theta$

### Printing Detailed Report

The detailed report shows object codes, amount due to traveler and/or company

**Open Report** 

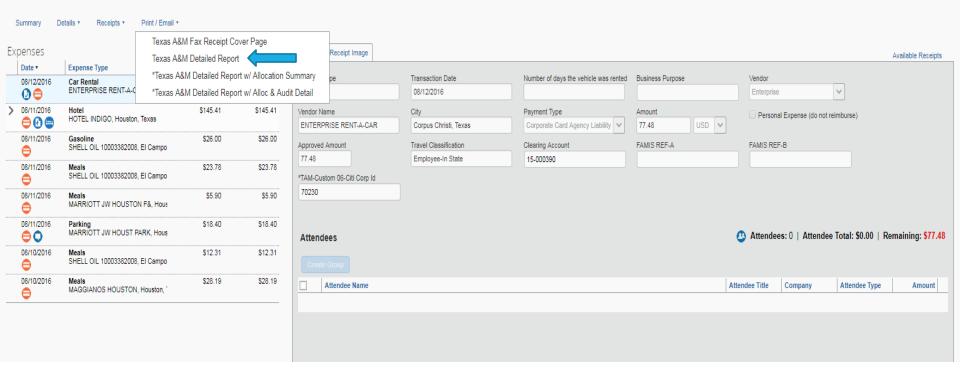
Select the "Print/Email" tab

Click on "Texas A&M Detailed Report"

Report will populate

Able to print, email, or get PDF copy of report

### Houston/Longoria/081116



Copy Report



Emai

Drint

Close



### **Expense Report**

Report Name: Houston/Longoria/081116

### **Authorization Request**

Name: Houston/Longoria/081016

Request ID: CJPP

Employee Name: LONGORIA, ELIZABETH A.

Employee ID: 319005726

Show Itemizations

\*Custom 9-Job Title: CARD SERVICES COORDINATOR

\*Custom 8-Headquarters: CORPUS CHRISTI, TX

### Report Header

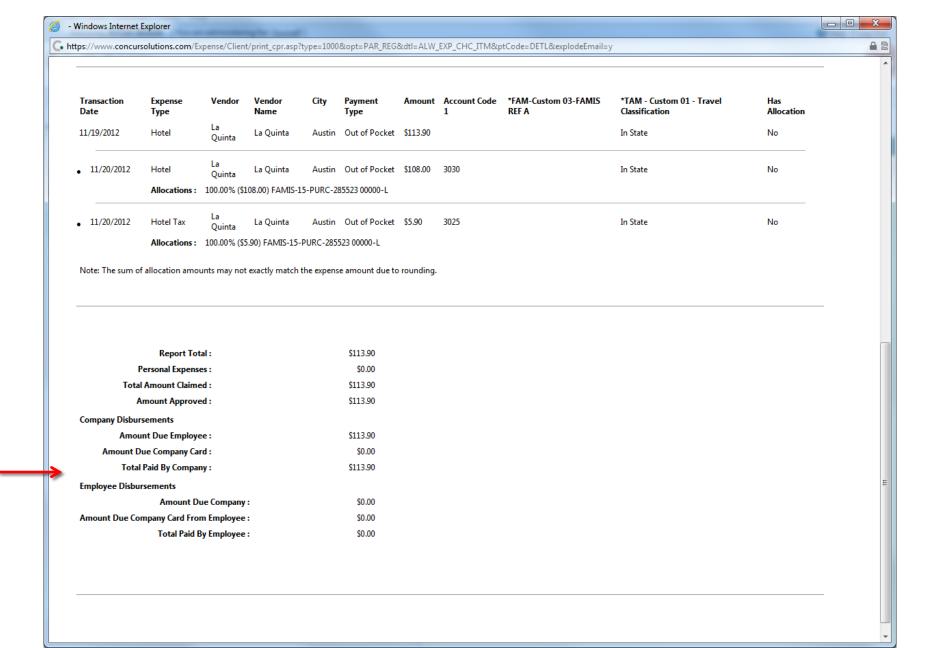
Policy: FAMIS

Business Purpose: Travel to Houston to attend the Concur

Fusion Exchange Event.

Report Key: 305455

Report Id: 14AB091D299547C49B05



### Now you are ready to Submit...

Once you have completed your Expense Report for you trip you will now Submit the Report.

Click on the "Submit Report" button on the top right

You will be prompted to a "Final Review"

Select "Accept and Submit"



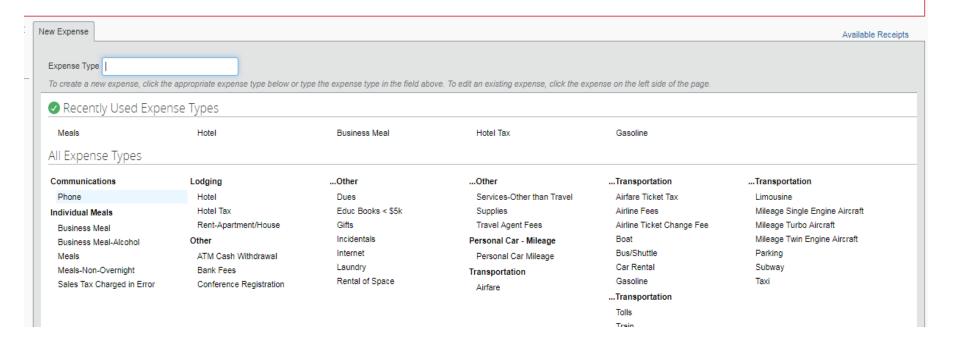
Delete Report

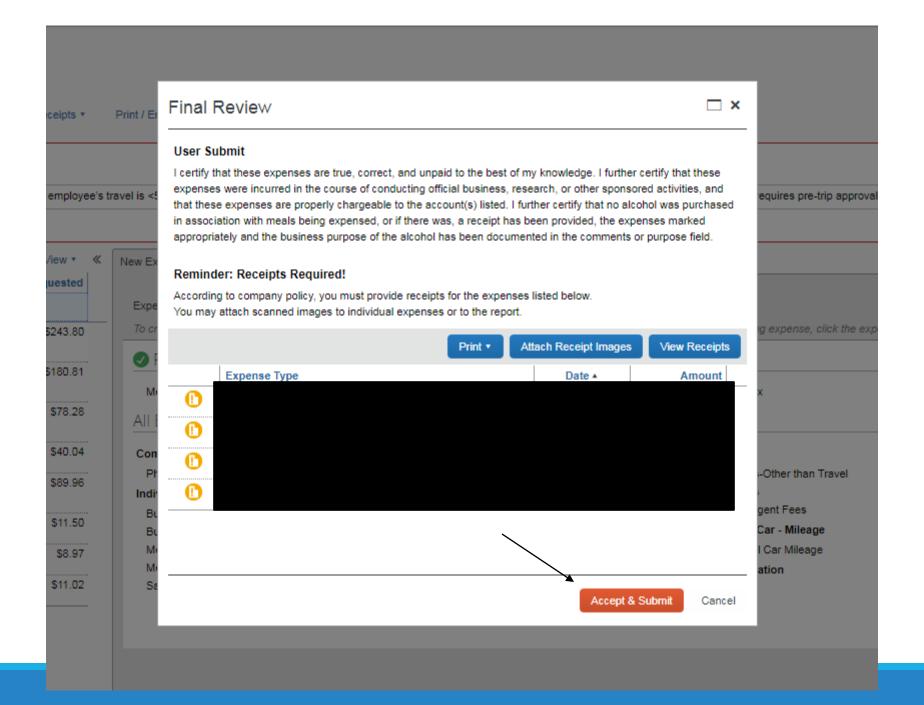
Submit Report

Print / Email \*

Hide Exceptions

s travel is <50 mile radius of TAMUCC, or you are only claiming mileage reimbursement. All student travel >25 mile radius of TAMUCC requires pre-trip approval.





### Questions????



### CONGRATULATIONS!!!!!

You have successfully completed the Concur 101 Training

THANK YOU...