



## Frequently Asked Questions

### **Question: When can I use 2nd.MD?**

Use 2nd.MD when you or a covered family member is faced with a possible surgery, new diagnosis or new prescription. Our doctors provide second opinions and answer any questions you may have.

### **Question: What doesn't 2nd.MD do?**

2nd.MD is not here to replace your relationship with your doctor. We do not give prescriptions, perform physical evaluations or treat diseases. We help you get cutting edge information to make the best decisions when faced with bad news or questions regarding your health.

### **Question: Is it private?**

All of your concerns, diagnoses and treatments remain 100% confidential. We do not share your information with anyone.

### **Question: How much does it cost?**

Absolutely nothing. It is free to you and your covered family members.

### **Question: How do I use it?**

Visit [www.2nd.md](http://www.2nd.md) or call (866) 841-2575 to start.